

TREND MICRO

# Control Manager™

## ENTERPRISE VIRUS OUTBREAK AND CONTENT SECURITY MANAGEMENT

### PROBLEM

The rapid proliferation of mixed-threat viruses, such as Nimda, leaves IT administrators little response time during an outbreak and turns managing antivirus software across an enterprise into a tremendous challenge. Numerous potential entry points for viruses make an enterprise vulnerable and monitoring and updating antivirus software at multiple levels can be time-consuming and tedious work.

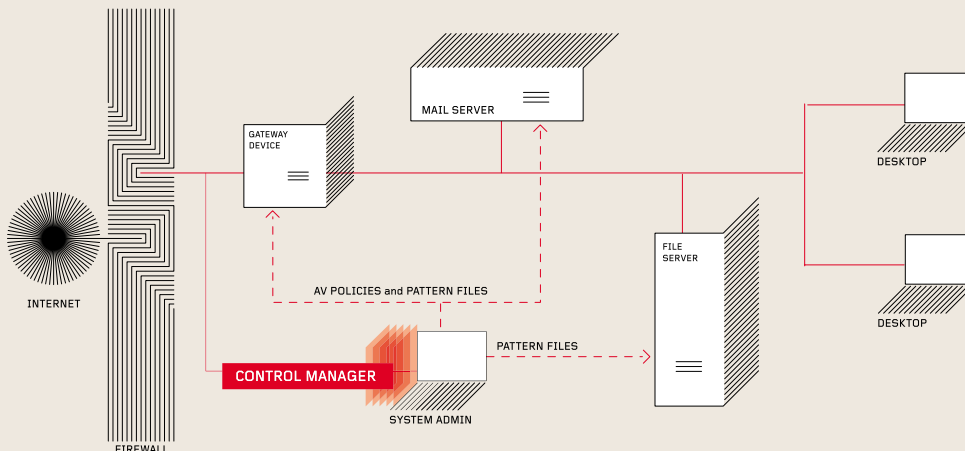
### STRATEGY

Trend Micro Control Manager v.2.1 delivers powerful centralized management of antivirus strategies deployed throughout a network. With single point of contact administration, monitoring, and deployment, corporations can more effectively manage their antivirus strategies enterprise-wide. Control Manager is designed to deploy fast, proactive protection against new viruses, which will help eliminate the damage caused by mass-mailing viruses and reduce costly support calls.

- Manages the network from a single Web-based console
- Delivers proactive outbreak and content policy recommendations specific to the attack
- Identifies weak points in the network and maintains up-to-date virus protection
- Secures communication between the console, server, and managed products
- Comes with award-winning 24x7 service and support

*"If you can't centrally manage your virus protection software, then you don't have virus protection."*

— META Group



### CONTROL MANAGER™ AT WORK

Trend Micro Control Manager delivers single point of contact monitoring and deployment of outbreak prevention policies and pattern files for immediate and long term antivirus strategies. By centrally managing multiple AV solutions, Trend Micro Control Manager provides a simplified, yet more powerful, means to securing the network from virus attacks.

# Trend Micro™ Control Manager™

## MANAGEMENT TOOL

- Web-based management tool allows administrators to configure, monitor, and maintain most Trend Micro software installed on the network from a single console – regardless of location or platform
- Improves and simplifies the administration of corporate virus control policy
- Installs on a Windows NT server in minutes and is accessible from any machine running a Microsoft browser

## OUTBREAK MANAGEMENT

- Outbreak Commander is a proactive attack protection process, focused on getting attack specific information and policy recommendations to IT administrators before new pattern files are available (initially supported on messaging and gateway products only), when they need them the most
- Outbreak Commander offers the convenience of accomplishing all necessary outbreak-related tasks from a single interface

## FLEXIBLE AND SCALABLE CONFIGURATION

- IT administrators can easily orchestrate multiple layers of antivirus software for comprehensive enterprise protection
- Saves time and money in the administration of antivirus products, including most Trend Micro strategies and leading third-party antivirus offerings
- Interactive and event-driven communication minimizes network traffic

## JOB DELEGATION

- Offers a hierarchical structure for job delegation so administrators can determine access control
- Different operators can be assigned separate access to individual branches of the hierarchy for job delegation and separation of tasks and responsibilities
- Delivers additional security for the enterprise and allows for users to focus on their own area of responsibility

## AUTOMATIC VIRUS PATTERN UPDATES AND OUTBREAK ALERTS

- Administrators can schedule pattern file and scan engine updates to occur automatically, at specified intervals, or initiate the updates manually
- Coordinates a single download of the latest virus pattern file and scan engine from Trend Micro's Web site
- Monitors virus activity on the network and notifies administrators of virus events via standard SNMP trap notices, email, and/or Windows NT event logging. TMCM can even be set to send special alerts via pager or email when it detects unusual virus activity patterns

## THE ADVANTAGES OF TREND MICRO

- **Global Innovation:** Trend Micro has been a pioneer in the antivirus software market since 1989, developing innovative strategies to protect information as new computing standards are adopted around the world
- **Server Market Leadership:** Trend Micro is the global leader in server-based antivirus software, with a market share of more than 60% at the Internet gateway (IDC bulletin, 2001)
- **Flexible Best-of-Breed Technologies:** Trend Micro antivirus products and services are designed to integrate seamlessly with leading firewalls, intrusion detection systems, and other best-of-breed solutions for the complete enterprise strategy
- **Service and Support:** Trend Micro products and services are backed by TrendLabs, a leading antivirus research and support center that monitors potential security threats worldwide, developing the means to identify, detect, and eliminate new viruses

## TrendLabs

AWARD-WINNING 24x7 SUPPORT  
TrendLabs' ISO 9002-certified global headquarters and five regional centers back Trend Micro products with timely, high-quality service. A team of more than 250 engineers operates around the clock to monitor virus activity, develop information on new threats, and deliver prompt, effective solutions.

For more information about Trend Micro service and support, contact TrendLabs at <http://www.trendmicro.com/support>.

## SYSTEM REQUIREMENTS

### Hardware (Server)

- Intel® Pentium® III Processor 450Mhz or higher
- 256MB RAM
- 300MB disc space for server program files

### Agent (Server)

- Intel Pentium II Processor 300Mhz or higher
- 128MB RAM
- 50MB disc space for agent program file

### Software (Server)

- Microsoft® Windows™ NT4 with SP 6a; or Microsoft Windows 2000
- Microsoft Internet Information Server (IIS) 4.0 or higher

### Any of the following database:

Microsoft Data Engine (MSDE), Microsoft SQL Server 7.0, Microsoft SQL Server 2000, SQL ODBC driver 3.7 or higher

### Agent (Client)

*Agents are available for the following operating systems:*

Microsoft Windows NT4 with SP 3, Microsoft Windows 2000 Server or Advanced Server

### Web-console

Microsoft Internet Explorer 4.01 or higher

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